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- Corporate culture and structure
- Interpersonal relationships, teams
- Visionary leadership and strategy

Develop a healthy dissatisfaction with the status quo

2. Share ideas of every kind at every level

3. Constantly challenge assumptions and biases

4. Commit to rethinking the world

5. Dream and imagine that anything is possible

Treat employees as your most valuable asset

7. Respect others and their individuality

8. Accept responsibility for your actions

9. Value the contributions of each employee

10. Establish a balance between work and your personal life

11. Create an environment where people feel free to raise concerns

Represent the diversity of the world you serve

13. Create a foundation of trust

14. Develop a passion for learning

15. Eliminate organizational barriers

16. Provide employees with meaningful work opportunities

17. Clearly communicate expectations

18. Enable people to tap into their full potential

19. Become an ethical role model for other employees

20. Listen to all viewpoints

Use the advantages of size to take risks

22. Do what matters most

23. Create a clear vision of where you're going

24. Solve customer problems

25. Lead the way through change